


Annex 3A:  
**MODIFIED FORM A - DEPARTMENT/AGENCY PERFORMANCE REPORT**

DEPARTMENT/AGENCY: DOST-PCIEERD

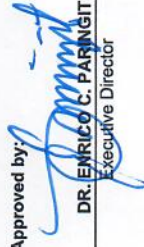
Name of Services	Number of Steps		Turnaround Time (TAT)		Number of Signatures		Number of Required Documents		Substantive Compliance		Client/Citizen Satisfaction Results	
	Target in FY 2020	Status of Streamlining Efforts in FY 2020	Target in FY 2020	Status of Streamlining Efforts in FY 2020	Target in FY 2020	Status of Streamlining Efforts in FY 2020	Target in FY 2020	Status of Streamlining Efforts in FY 2020	Target in FY 2020	Status of Streamlining Efforts in FY 2020	Target in FY 2020	Status of Streamlining Efforts in FY 2020
<b>Frontline Services</b>												
1 Support for Research and Development and Technology Transfer and Commercialization	15	15	87	87	42	42	13	13	N/A	N/A	VS	VS
2 Support for Capability Development Program	10	10	36	36	33	33	16	16	N/A	N/A	VS	VS
<b>Non-frontline Services</b>												
1 Disbursement of Grants-in-Aid Funds	3	3	7	7	23	23	4	4	N/A	N/A	VS	VS
2 Information Technology Management (Technical Support to internal clients)	4	4	1	1	0	0	N/A (online form)	N/A (online form)	N/A	N/A	VS	VS

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Date

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 Executive Director

Date