(1) Name of Department/Agency: DOST-PCIEERD

(2) Name of Service: Support for Research and Development and Technology Transfer and Commercialization

(3) **Responsible Delivery Units/Processing Units:** Emerging Technology Development Division (ETDD), Energy and Utilities Systems Technology Development Division (EUSTDD), Industrial Technology Development Division (ITDD), Research Information and Technology Transfer Division (RITTD)

| Current Status | Target Improvement | Actual Improvement | Remarks | | |
|-------------------|---|--|---|--|--|
| 12 | % reduction of number of steps | 12 | PCIEERD reviewed the monitoring and | | |
| | | | evaluation (M&E) process for research and | | |
| N/A | N/A | N/A | development (R&D) and technology transfer and | | |
| N/A | N/A | N/A | commercialization. However, the process is highly technical in nature and has to comply with the Grants-in-Aid (GIA) guidelines set by the Department of Science and Technology (DOST). The three (3) Sectoral Councils* and DOST-NRCP together with the DOST Central Office are currently harmonizing the M&E process to comply with the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 (RA 11032). | | |
| N/A | N/A | N/A | | | |
| 123 | Reduce to three (3) signatures | 123 | | | |
| 13 | Reduction of required documents, or simplification of forms | 13 | | | |
| 106 | 50% reduction of turnaround time, and complete the transaction within 15 days | 106 | | | |
| VS | Citizen/Client Satisfaction Rating | VS | | | |
| | Status 12 N/A N/A N/A 123 13 106 | Status 12 % reduction of number of steps N/A N/A N/A N/A N/A N/A N/A N/A 123 Reduce to three (3) signatures 13 Reduction of required documents, or simplification of forms 106 50% reduction of turnaround time, and complete the transaction within 15 days | Status Improvement 12 % reduction of number of steps 12 N/A N/A N/A 123 Reduce to three (3) signatures 123 13 Reduction of required documents, or simplification of forms 13 106 50% reduction of turnaround time, and complete the transaction within 15 days 106 | | |

*Philippine Council for Industry, Energy and Emerging Technology Research and Development (PCIEERD) Philippine Council for Health Research and Development (PCHRD)

Philippine Council for Agriculture, Aquatic and Natural Resources Research and Development (PCAARRD)

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(1) Name of Department/Agency: DOST-PCIEERD

(2) Name of Service: Support for Capability Development Program (Infrastructure Development Program (IDP)

(3) Responsible Delivery Units/Processing Units: Human Resource and Institution Development Division (HRIDD)

| Criteria | Current Status | Target Improvement | Actual Improvement | Remarks |
|--|----------------|---|-----------------------|--|
| Number of Steps | 7 | % reduction of number of steps | 7 | |
| Transaction Costs incurred by the transacting public/client | | | | |
| Fees paid | N/A | N/A | N/A | |
| Other transaction fees | N/A | N/A | N/A | |
| Substantive Compliance Cost | N/A | N/A | N/A | |
| Number of Signatures | 7 | Reduce to three (3) signatures | 7 | |
| Number of Required Documents | 14 | Reduction of required documents, or simplification of forms | 14 | |
| Turnaround Time | 144 | 50% reduction of turnaround time, and complete the transaction within 15 days | 144 | This includes institutional visit to evaluate R&D capabililty. |
| Citizen/Client Satisfaction Results | VS | Citizen/Client Satisfaction Rating | VS | |

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(1) Name of Department/Agency: <u>DOST-PCIEERD</u>

(2) Name of Service: Disbursement of Grants-in-Aid Funds

(3) Responsible Delivery Units/Processing Units: Finance and Administrative Division (FAD)

| Criteria | Current Status | Target Improvement | Actual Improvement | Remarks |
|-------------------------------------|-------------------|---|-----------------------|---|
| Number of Steps | 24 | % reduction of number of steps | 18 | The actual improvement exceeded the target improvement by 20%. Before, there are steps in the processing of request for check payment (RCP) that requires recording of the Finance and Administrative Division (FAD) Secretary. Now, with the streamlined process, all RCP are forwarded directly to the concerned FAD sections (Accounting, Budget, and Cash) with the revised Voucher tracking slip, as attached to the transaction. |
| Transaction Costs incurred by the | 1 | | | |
| Fees paid | N/A | N/A | N/A | |
| Other transaction fees | N/A | N/A | N/A | |
| Substantive Compliance Cost | N/A | N/A | N/A | |
| Number of Signatures | 9 | Reduce to three (3) signatures | 8 | |
| Number of Required Documents | 3 | Reduction of required documents, or simplification of forms | 3 | There were no documents reduced due to COA requirements, however the Voucher tracking slip was enhanced to conform with the streamlined process. |
| Turnaround Time | 7 WDs | 50% reduction of turnaround time, and complete the transaction within 15 days | 5 WDs | |
| Citizen/Client Satisfaction Results | VS | Citizen/Client Satisfaction Rating | VS | |

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(1) Name of Department/Agency: DOST-PCIEERD

(2) Name of Service: Information Technology Management (Technical Support to internal clients)

(3) Responsible Delivery Units/Processing Units: Office of the Executive Director (OED), Office of the Deputy Executive Director (ODED), Policy Coordination and Monitoring Division (PCMD), and Information Group (IG)

| Criteria | Current Status | Target Improvement | Actual Improvement | Remarks |
|-------------------------------------|-------------------|---|-----------------------|---|
| Number of Steps | 4 | % reduction of number of steps | 4 | From manual filing of IT request to online filing |
| Transaction Costs incurred by the | | | | |
| Fees paid | N/A | N/A | N/A | |
| Other transaction fees | N/A | N/A | N/A | |
| Substantive Compliance Cost | N/A | N/A | N/A | |
| Number of Signatures | 3 | Reduce to three (3) signatures | 0 | Since filing of request is online, hence no signatures required |
| Number of Required Documents | 1 | Reduction of required documents, or simplification of forms | 0 | Since filing of request is online, hence no documents required |
| Turnaround Time | 2 WDs | 50% reduction of turnaround time, and complete the transaction within 15 days | <1 WD | |
| Citizen/Client Satisfaction Results | VS | Citizen/Client Satisfaction Rating | VS | |

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