

National Emergency Operations Centre in Lao PDR

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Introduction

- With the increasing number of natural disasters that are affecting Lao PDR, the importance for efficient disaster preparedness planning and emergency response become more and more prominent. Lao PDR is one of the countries frequently affected by river floods and droughts as well as typhoon, resulting in human and economic losses. Given the country's high vulnerability to natural hazards, the Government of Lao PDR pays higher attention to disaster risk reduction, preparedness



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ເມືອງຫຼວງພະບາງຫຼາຍບ້ານ**

National Emergency Operations Centre (NEOC)

The report is structured as follows:

First section: A short overview about the current system for emergency response in Lao PDR is given.

Second section: The results of the assessment are presented based on desk research as well as consultations with the concerned ministries in Lao PDR.

Third section: Good practices of NEOC in the region

Fourth section: The different options for establishing a NEOC are presented, and recommendations for the establishment of a NEOC in Lao PDR are given taking into account the current emergency response capacities and gaps and the good practices from other countries in the region.

EMERGENCY RESPONSE SYSTEM

- National Disaster Prevention and Control Committee (NDPCC)
- Department of Disaster Management and Climate Change (DDMCC)
- Non-Government Stakeholders

ASSESSMENT OF CURRENT EMERGENCY RESPONSE MECHANISMS

- Incident Reporting**
- Early Warning**
- Disaster Information Management**
- Coordination**

GOOD PRACTICES FROM THE REGION

- Provide a central coordination point in response to disasters
- Provide a central coordination point for humanitarian assistance
- To enhance coordination among all responding agencies
- To collect and analyze information on the disaster
- Disseminate information on disasters to stakeholders
- Promote preparedness activities to central and local levels of government
- Execute Central Disaster Relief Committee (CDRC) and Ministry of Home Affairs (MOHA) policies and decisions

ORGANIZATION OF NEOC

Activity

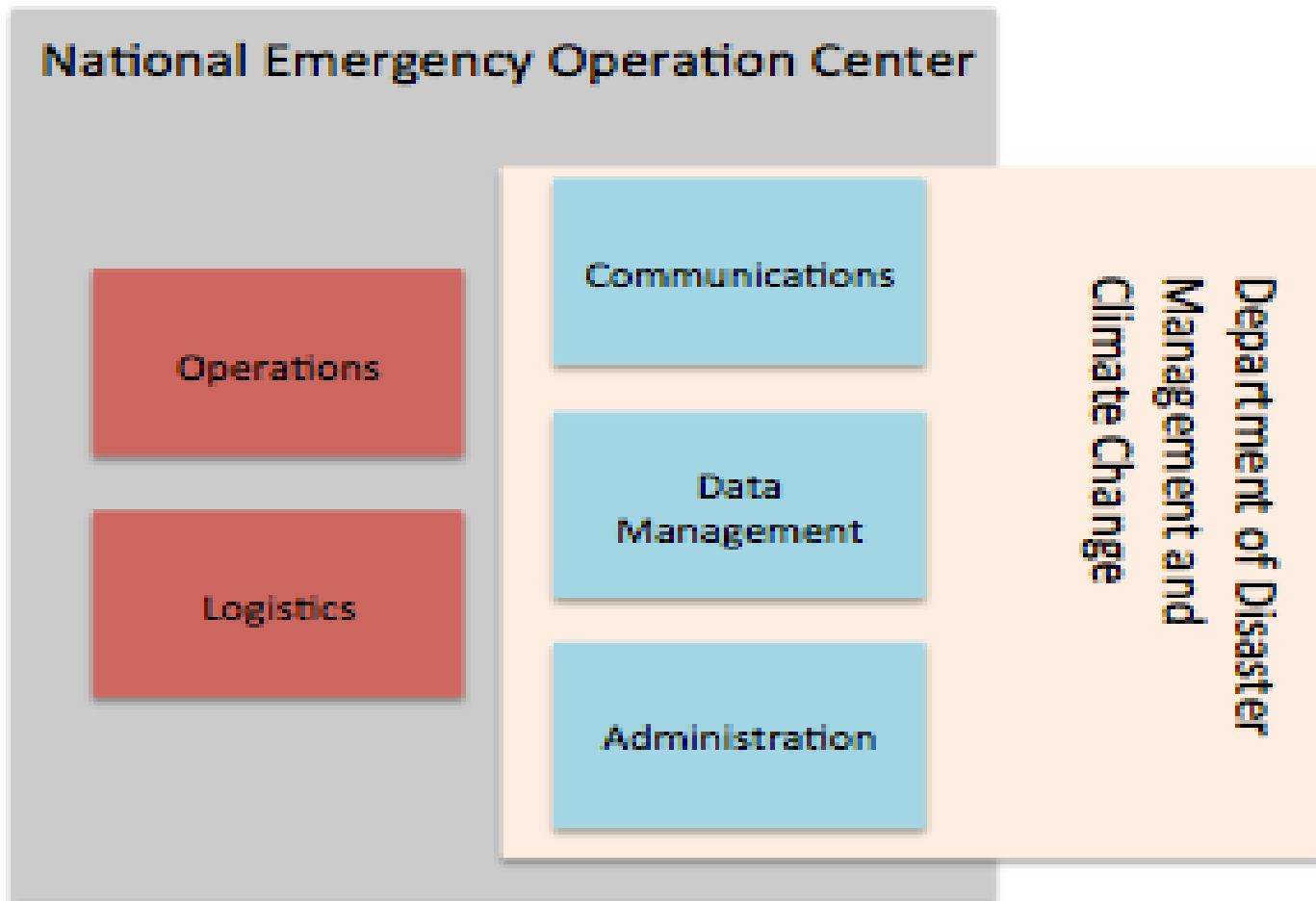
- Act as central coordination point in response to disasters and for humanitarian assistance as well as for early warning (coordination of rapid needs assessments, relief distribution etc.)
- Information management during emergency situations.
- Maintenance of Disaster Information Database in non-emergency situations.
- Emergency response capacity building of provincial and district emergency response personnel.
- Acts as a secretariat for preparedness and response technical working groups.
- Promote preparedness and response activities, including training, in collaboration with the NDMCC to government, UN and INGO.

The scope of the NEOC does not include the following:

- Post-disaster needs assessments
- Support of recovery activities
- Policy development

Functional Grouping

The NEOC will be comprised of 5 core divisions



Location and Layout

It is suggested to establish the NEOC within the DDMCC building.



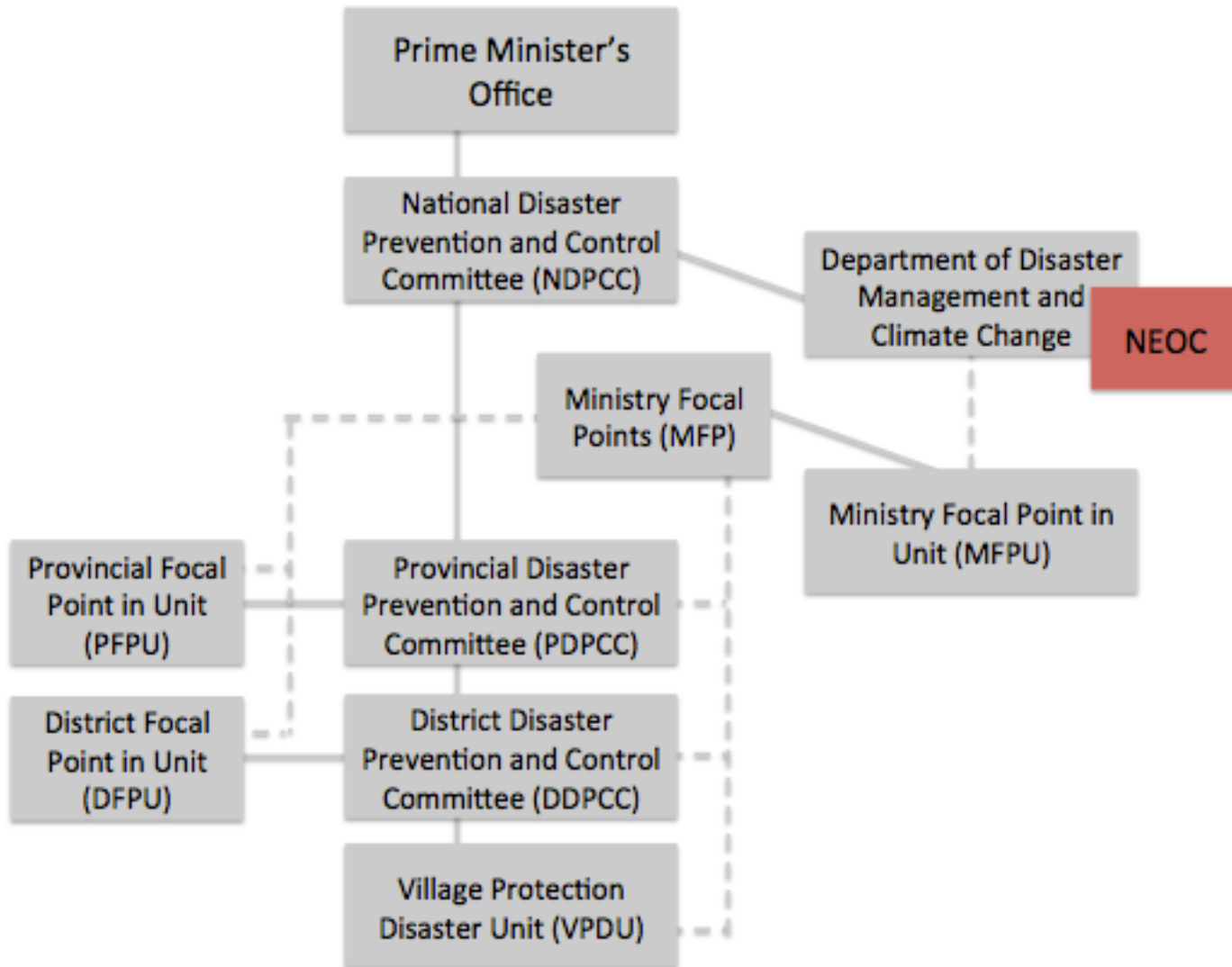
Function area

- Executive Area
- Operations Area
- Ministry Representatives Area
- Security Points
- Briefing Room/Media Centre

Normal Operations

- The Non-emergency 08:00-16:00
- Emergency Activation one person staffs the call centre at any given time
Shift A 05:00 – 14:30;
Shift B 13:30 – 23:00
Shift C 22:00 – 06:00).
- A call centre is operational 24 hours a day, 7 days a week

Linkage to Disaster Management System In Lao PDR



Thank you

