



CERTIFICATION OF COMPLIANCE

I, **ROWENA CRISTINA L. GUEVARA, Ph.D.**, Filipino, of legal age, Executive Director of the **Philippine Council for Industry, Energy and Emerging Technology Research and Development**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The **Philippine Council for Industry, Energy and Emerging Technology Research and Development** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Procedure in availing of frontline services
 - d. Employee responsible for frontline services
 - e. Time needed to complete the procedure
 - f. Required documents
 - g. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the service offices of **Philippine Council for Industry, Energy and Emerging Technology Research and Development** that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written in English and published as an information material.
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on *November 2012* and underwent review and revision on *January 8, 2015* as required under Section 4, Rule IV of the IRR: *The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.*
7. The Citizen's Charter already shows the improvements that resulted from the process review of frontline service delivery, specifically:
 - created facility for online customer satisfaction feedback survey; and
 - automated required reports in the Project Management Information System (PMIS) for easy respond to our clients/partners

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this ___ day of January, 2015 in Bicutan, Taguig, City, Philippines.

[Signature]
 ROWENA CRISTINA L. GUEVARA, Ph.D.
 Executive Director, PCIEERD-DOST

SUBSCRIBED AND SWORN to before me this 12 day of JAN 2015 in CITY OF MANILA, Philippines, with affiant exhibiting to me his/her _____ issued on _____ at _____

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[Signature]
ATTY. ARWIN JOCO SINAGUIAN
 NOTARY PUBLIC
 UNTIL DECEMBER 31, 2015
 TIN NO. 103-631-220
 PTR NO. 3780015
 ISSUED MANILA ON 12-12-14