



## CERTIFICATE OF COMPLIANCE

*Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor*

I, **RAUL C. SABULARSE.**, Filipino, of legal age, **Deputy Executive Director and Officer-In-Charge, Office of the Executive Director of the Philippine Council for Industry, Energy and Emerging Technology Research and Development, Department of Science and Technology (PCIEERD-DOST)**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:


1. The **PCIEERD-DOST** including its delivery units has established its service standards known as the Citizen's Charter enumerating the following:
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the service office of PCIEERD-DOST that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written in English and published as an information material (e.g. booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.

7. The Citizen's charter shows the process improvements, specifically on the streamlining of procedures and shortened turnaround time, on the most availed frontline services:

Frontline Service	Process Improvement	Action Taken to Improve Process	Results / Benefits
Support to Research and Development (R&D) and Technology Transfer and Commercialization	Introduced the participatory evaluation of project proposals submitted to PCIEERD for funding. The participatory evaluation is an enhanced approach in evaluating project proposals wherein the reach of pool of experts has been widened which includes Grantees of the PCIEERD Human Resource Development Program, the <i>Balik</i> Scientists, among others. Considering the volume of proposals being received by PCIEERD (average of 500 proposals per year) and the distance of the Community and Scientists elsewhere, the participatory evaluation is being conducted through a web-based portal, Participatory Evaluation Information System, wherein said Community and Scientists can conduct evaluation of proposals online.	The process of evaluating project proposals submitted to PCIEERD for funding has been reviewed. One of the levels of evaluation is the Technical Panel (TP) evaluation. It is being conducted in an en banc meeting which requires a minimum of three (3) TP Experts to convene a meeting. There are instances that the TP evaluation are being postponed due to lack of the required number of TP, hence, delayed the evaluation of project proposals. This is the reason why the participatory evaluation was introduced. It is being conducted in the absence of TP en banc evaluation meeting.	The benefits of implementing participatory evaluation include: (1) higher quality decision makings; (2) improved risk management practices; (3) ensured delivery of services aligned with stakeholders' needs and provided outcomes with impact to the community; (4) enhanced community confidence in projects undertaken; and (5) enhanced capacity to innovate.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this \_\_\_\_ of July, 2018 in Taguig City, Philippines.

  
**RAUL C. SABULARSE**  
 Deputy Executive Director, PCIEERD

SUBSCRIBED AND SWORN to before me this 30 JUL 2018 of July, 2018 in TAGUIG CITY, Philippines, with affiant exhibiting to me his/her government-issued ID, issued on \_\_\_\_\_ at \_\_\_\_\_, Philippines

NOTARY PUBLIC

**RACHEL GINAYAN COPANUT-PANGWI**  
 NOTARY PUBLIC UNTIL DEC. 31, 2019  
 #22 Gen. Santos Ave., Lower Bicutan, Taguig City  
 PTR NO. A-3693790/1-3-18, Taguig City  
 IBP O.R. No. 017784/11-28-2017, rsm,  
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